

station	<b>AMS</b>	Amsterdam Schiphol Airport	
Pelikaanweg 1 1118 DT Schiphol Airport		<b>Cargo Terminal Charges          Published Tariffs</b> Valid as from 01 January 2024 – All charges are in euro and charges over <b>ACTUAL weight</b>	

## Cargo Terminal Handling Charges dnata Amsterdam

Valid as from January 1<sup>st</sup>, 2024



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**General conditions:**

- ▼ Minimum charges are always per time units of 24 hours.
- ▼ Minimum charges are always per AWB.
- ▼ Unless otherwise specified then stated hereinabove/
- ▼ Basic charge will always be charged per handling activity.  
(the unit charge will be charged in addition of the basic charge).
- ▼ Combination of BUP with loose cargo will be charges individually and not combined.

**Remarks to specific items within the Cargo Terminal Charges:**

▼ **1.1 ULD Tariffs;**

Only applicable in case shipments are described as such on the (M)AWB and cargo manifest and delivered unaltered on vehicles with a conveyor deck.

ULD rate only applicable when ULDs move directly through the warehouse without change it its contents.

Dismantling of ULDs in the warehouse or in front of the warehouse by third parties is not permitted. In case ULDs are offloaded (on instruction of the consignee) by dnata cargo employees, the weight charge will be applicable instead of the ULD tariff. When unloading, charges will be based on the man-hour tariff and (if applicable) the use of the forklift.

▼ **1.2 ULD control;**

All ULD deliveries to dnata Amsterdam ULD-control must be delivered according to the following standards:

**a.** Must contain correct documentation (ULD-list).

**b.** ULDs are loaded in truck on wooden skids or two wooden beams. IATA regulations state that ULDs should never be stored directly on the floor to assure safe and damage free handling.

In case loaded into rollerbed, 2 ULD stacks may be stacked but must be separated by wooden skids or beams. (Maximum ULD count in 1 stack is 20 units)

**c.** ULDs must be strapped over the length of the stack with two straps to prevent the stack from shifting and damage free unloading.

**d.** All delivered ULDs must be completely clean, no plastic or other waste present in/on the ULD.

If dnata Amsterdam ULD-control decides to unload a truck with ULDs on board which are not clean according to above, dnata Amsterdam will charge the agent or airline involved per unclean ULD.

**e.** All delivered ULDs must be sorted by airline, mixed airline ULDs in one stack must be separated by wooden skids. If dnata Amsterdam ULD-control decides to unload a truck with stacks of ULDs on board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per individual ULD for the total stack.

**f.** Equipment/ULDs' delivered by the agent(s) or represented by a trucking company will be charged to this agent.

In case of incorrect delivery, dnata Amsterdam ULD-control will reject the truck, the truck will not be unloaded and the driver will be instructed accordingly. The driver must leave the dnata Amsterdam premises and is welcome to return as soon as the shipment is delivered according to the stated procedures.

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**2.1 NRFC** : Procedure applicable from 01 January 2023.

If one or more conditions below are not fulfilled the not ready for carriage (NRFC) fee will be applicable:

**Conditions for delivering "Ready for Carriage":**

- A. Before offering an outbound (export) consignment, the ground handler and Schiphol have to receive a correct and fully completed electronic airway bill (eAWB)\* in accordance with IATA-TACT rules and IATA technical specifications (using the most recent version of Cargo-IMP, Cargo-XML or ONE Record or the version immediately preceding the latest). The ground handler must be able to verify the presence and completeness of the information received by Schiphol at consignment level via eLink\*\*.
- B. The consignment must be offered with the ACN card. Before the consignment is delivered, all customs formalities for export and re-export must have been met digitally. The ground handler must be able to verify the presence and completeness of this at consignment level via eLink\*\*.
- C. The consignment must be offered on pallet(s)\*\*\* in one lot to the ground handler's warehouse floor or on the load bed at the rear of the delivering vehicle.  
**Exception:** ULDs (BUPs) that are stated as such on the airway bill (AWB or eAWB)\*.
- D. Each consignment must be delivered in such a manner that the number of pieces, the weight and all labels can be checked that they are in accordance with the airway bill. Deviation from weight and/or volume of the freight will be handled as "Not Ready for Carriage". The consignment must also be controllable on damage and must be in accordance with IATA Regulations.
- E. The consignment's status must be 'Secure' in accordance with the applicable EU Regulations upon the day of delivery. The Aviation Security information should be indicated electronically in the eAWB\* in accordance with IATA's technical specifications or submitted via one of the alternative methods for submitting an eCSD. The ground handler must be able to verify the presence and completeness of this information at consignment level via eLink\*\*.
- F. The consignment is digitally pre-notified via eLink\*\* including the license plate number of the delivery vehicle and the driver's ACN card number. The ground handler must be able to verify the presence and completeness of the Digital Pre-Notification at shipment level via eLink\*\*.

If the offered consignment is not in compliance with the regulations above, the ground handler can choose to either refuse the consignment or to correct it in accordance with the relevant ground handler's conditions. The ground handler and driver can indicate this in eLink\*\* or on a cargo delivery list signed by both parties. Advance notification of the arrival of a "Not Ready for Carriage" delivery does not make the consignment concerned "Ready for Carriage".

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\* Exception to the use of eAWB (as defined on the IATA website and in IATA Multilateral Resolution 672) is that bilaterally it may be agreed that, temporarily, the FWB is sufficient (without EAP/EAW).

\*\* eCargo Receipt/eLink or comparable (community) systems.

\*\*\* In accordance with legislation and regulations.

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<b>1.</b>	<b>IMPORT</b>	Unit charge in €	Minimum or Basic in €
<b>1.1</b>	<p><b>Customs delivery order</b></p> <ul style="list-style-type: none"> <li>▼ Warehouse facility charges general cargo based on <b>ACTUAL kg</b></li> <li>▼ ULD tariffs (see conditions page 1) <ul style="list-style-type: none"> <li>▼ LD3 type ULDs per ULD</li> <li>▼ 10Ft ULDs per ULD</li> <li>▼ 20Ft/16Ft ULD per ULD</li> </ul> <p>Combination of BUP with loose cargo will be charged individually and not combined</p> </li> <li>▼ Breakdown BUP/Intact (On Request agent) both charges will apply (BUP tariff + Warehouse facility charges)</li> <li>▼ Human safety precaution fee</li> </ul>	<p>0,164</p> <p>89,07 162,41 327,08</p> <p>0,164</p> <p>0,0072</p>	<p>Minimum 41,76</p> <p>Basic 148,61</p> <p>Basic 19,65</p>
<b>1.2</b>	<p><b>Veterinary control</b></p> <ul style="list-style-type: none"> <li>▼ Facility charges EU-inspection (Free storage period of 18 hours, after receipt of the NOA and afterwards the general cool / freeze storage charges will become applicable)</li> <li>▼ (Non-)human consumption products per shipments From 0001 KG till 4.999 KG per KG Exceeding 5.000 KG per KG</li> <li>▼ PD-Inspection</li> </ul> <p>Including:</p> <ul style="list-style-type: none"> <li>▼ EU inspection reservation</li> <li>▼ Coordination (arrival time etc.)</li> <li>▼ Warehouse facilities (handling charges)</li> </ul> <p>Excluding: Costs from V.W.A. (inspection) to be recharged as actual costs plus an accounting surcharge of 15%)</p>	<p>0,32 <u>On request</u></p> <p>0,17</p>	<p>Minimum 344,94</p> <p>/</p> <p>105,54</p>
<b>1.3</b>	<p><b>Additional charge for XPS shipments (for shipments up to max 5.000kgs)</b></p> <ul style="list-style-type: none"> <li>▼ Urgent shipments (additional charge) per shipment <ul style="list-style-type: none"> <li>▼ per KG / per shipment</li> <li>▼ Per ULD</li> </ul> </li> <li>▼ Time guarantee: actual time of arrival of the flight plus 2 hours for passenger and plus 4 hours for cargo (freighter) flights. A shipment is handled as urgent in case a form of application is presented at least 6 hours before arrival of the flight. The additional charge is not applicable in case the time guarantee cannot be realised.</li> </ul>	<p>0,108 86,61</p>	<p>Minimum 92,09</p>
<b>1.4</b>	<b>Administration fees</b>		Minimum 69,14

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	<ul style="list-style-type: none"> <li>▼ Bank release</li> <li>▼ POD request, per POD</li> <li>▼ Request for Temperature/Damage report</li>   <li>▼ Collect charges fee as 5% on the amount with a minimum tariff.</li> </ul>	70,05 16,29 13,56	
<b>1.5</b>	<b>Reweigh of shipments</b> ▼ Reweighing per KG per shipment (actual weight)	0,098	Minimum 23,23
<b>1.6</b>	<b>Return skid policy</b> Skid return policy / per skid piece	8,97	
<b>1.7</b>	<b>Transfer between dnata Cargo warehouse and other premises (airside only)</b> <ul style="list-style-type: none"> <li>▼ Transport and unloading per KG</li> <li>▼ Transport per 10Ft ULD (Maximum of 4 dollies or 5 belly carts per transport)</li>   <li>▼ Transport 20Ft ULD</li> </ul>	0,113 186,44  On request	Minimum 184,00 / Maximum 435,03

<b>2.</b>	<b>Export</b>	<b>Unit charge in €</b>	<b>Minimum or Basic in €</b>
<b>2.1</b>	<b>Reception of shipments NRFC delivery (see page 2 conditions for delivering "Ready For Carriage")</b> <ul style="list-style-type: none"> <li>▼ NRFC as per item C, D: Shipments charged per KG (see conditions on page 11) per Airwaybill and max. per single truck load</li>   <li>▼ NRFC as per item A, B, E, F: will be charged for fixed fee of</li> </ul>	0,118  78,80	Minimum 78,60 / / Maximum 504,97
<b>2.2</b>	<b>Customs charges</b> ▼ Export Acceptance Fee, per AWB	14,50	
<b>2.3</b>	<b>Customs formalities.</b> <ul style="list-style-type: none"> <li>▼ Customs Control Fee / Facilitate physical control</li> <li>▼ Submitting Arrival at Exit (un-cleared MRN documents) for the first MRN document: For the next MRN documents for the same MAWB:</li> </ul> <b>Data entry for FWB and FHL</b> <ul style="list-style-type: none"> <li>▼ Delivery without / incomplete FWB, per FWB data entry (as delivery not in compliances with the RFC procedures the costs as per 2.1 will be added)</li> </ul>	140,06 78,80  37,14  33,27  12,22	

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	<ul style="list-style-type: none"> <li>Delivery without / incomplete HAWB for countries for which HAWB's are mandatory.</li> </ul>		
<b>2.4</b>	<b>Labelling of shipments, per label.</b> <ul style="list-style-type: none"> <li>Labels supplied by Customs agent, per label</li> </ul>	0,42	Minimum 57,01
<b>2.5</b>	<b>Dangerous goods check / recheck + storage and handling (as per TACT-rules)</b>  DGR have to be accompanied by a shipper's declaration in accordance with IATA dangerous goods regulations <ul style="list-style-type: none"> <li>Acceptance check on request of forwarder/agent (only when received a written request in advance) in case of fail NRFC reason D will be charged on top</li> <li>Denied dangerous goods shipment, due to non-compliances (per AWB/occasion)</li> <li>Hidden/Undeclared dangerous goods due to non-compliances (per AWB/occasion)</li> <li>Short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments</li> <li>Irregularities with short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments</li> </ul>	138,48 366,54 570,15 57,01 97,74	
<b>2.6</b>	<b>Additional fee for last minute delivery, after final acceptance time</b>  Per shipment (delivery within flight closing time, and confirmed by the carrier)	0,129	Basic 203,64
<b>2.7</b>	<b>Shipments to be recollected (by agents) after acceptance time of the freight per KG (after approval of the carrier)</b>	0,118	Minimum 122,57
<b>2.8</b>	<b>Reweigh of shipments</b> <ul style="list-style-type: none"> <li>Reweighing per KG per shipment (actual weight)</li> </ul>	0,098	Minimum 23,23

<b>3.</b>	<b>STORAGE FACILITIES For export and import shipments</b>	Unit charge in €	Minimum or Basic in €
<b>3.1</b>	<b>General cargo (Import)</b> Import storage charges (after the 18 hours) per 24hrs or part thereof (The first 18 hours after freight check-in is free of charge for General cargo only). <u>Storage charges will remain applicable also when shipment has been placed on hold by customs- or government department.</u>	0,124	Minimum(*) 69,17 See next page

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<b>3.2</b>	<b>General cargo (Export)</b> Export storage charges (after the 48 hours) per 24hrs or part thereof (The first 48 hours after freight check-in is free of charge for General cargo only)	0,124	Minimum(*) 69,17
	<b>(*) Minimum charged per 24hrs or part thereof</b>		
<b>3.2</b>	<b>Storage per KG / per 24 hours or part of it</b>		Minimum(*)
	<ul style="list-style-type: none"> <li>▼ # Cool/freeze shipments charged per Kg per 24hr or part thereof</li> <li>▼ # Pharmaceutical products charged per kg per 24hours or part thereof</li> <li>▼ # Dangerous Goods charged per Kg per 24hr or part thereof (Exception for ELI/ELM and ICE general cargo storage will be applicable 18hrs free, unless mandatory special storage instructions may occur for these commodities. In that case no free storage will become applicable)</li> <li>▼ # Transport containers containing DG</li> </ul> <p>(#=No free storage period; shipments excluded from handling of commodities under E.U. inspection at the dnata perishable centre)</p>	0,129 0,133 0,15  185,75	75,91 75,91 75,91
<b>3.3</b>	<b>Secured storage (on request only)</b> <ul style="list-style-type: none"> <li>▼ Loose, per 24hrs or part thereof</li> <li>▼ ULD (other than LD3) per ULD and 24hrs or part thereof</li> <li>▼ ULD (LD3) per ULD and 24hrs or part thereof</li> </ul>	0,424 149,88 89,61	Minimum(*) 97,73 / AWB
<b>3.4</b>	<b>Cool container and/or Active Container</b> <ul style="list-style-type: none"> <li>▼ Storage of Active Container or other TCC under power with active cold chain services (per unit and per 24 hrs or part thereof)</li> <li>▼ Dry-Ice for normal cool containers with a minimum of 5 Kg and Max 15Kg</li> </ul>	105,88 236,21	
	<b>(*) Minimum charged per 24hrs or part thereof</b>		

<b>4.</b>	<b>SCREENING AND SECURITY CHARGES</b>	<b>Unit charge in €</b>	<b>Minimum or Basic in €</b>
<b>4.1</b>	<b>Screening of cargo</b> <ul style="list-style-type: none"> <li>▼ All screening methods per AWB Without pre-alert, NRFC charges (see 2.1) will be added</li> <li>▼ REST method charged per truck Without pre-alert, NRFC charges (see 2.1) will be added</li> <li>▼ Screening of an Aircraft engine</li> </ul>	0,143 292,63 557,27	Basic 53,86 / Maximum 368,11

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<b>4.2</b>	<b>VUN handling (pre-alert) per AWB with a maximum of 3ULDs per AWB</b> (must be confirmed by dnata Security department)	164,14	
<b>4.3</b>	<ul style="list-style-type: none"> <li>▼ *Security guard / escort per hour, per person Charged per hour or part thereof</li> <li>*Additional fee will be applicable of 35% during weekend (Friday 20.00hr till Sunday 20.00hr) / Night (24.00hr – 07.00hr) / Public holidays</li> </ul>	111,45	
<b>4.4</b>	<ul style="list-style-type: none"> <li>▼ Review CCTV footages upon request, charged per half hour or part thereof</li> </ul>	66,86	
<b>4.5</b>	<ul style="list-style-type: none"> <li>▼ Irregular parking behavior will be fined per incident/occasion</li> </ul>	52,02	

<b>5.</b>	<b>USE OF MANPOWER, MATERIAL AND EQUIPMENT</b>	Unit charge in €	Minimum or Basic in €
<b>5.1</b>	<b>Rent of equipment at cargo area (on workorder)</b>  Forklift truck, <b>per 30 minutes</b> or part thereof (excluding oversized cargo) <ul style="list-style-type: none"> <li>▼ Up to 3 Ton weight</li> <li>▼ From 3 Ton up to 10 Ton weight</li> <li>▼ From 10 Ton up to 16 Ton weight (Driver included)</li> <li>▼ Aircraft engine dolly, 96" width (per handling and included 12 hours)               <ul style="list-style-type: none"> <li>▼ For one time additional 12 hours</li> </ul> </li> </ul>	per 30 min. 234,48 333,26 517,84  447,98	Minimum 234,48 333,26 517,84  447,98
<b>5.2</b>	<b>Use of manpower (on request and work order)</b>  <ul style="list-style-type: none"> <li>▼ Per 30 minutes or part thereof (warehouse staff)</li> </ul>	73,57	Minimum 73,57

<b>6.</b>	<b>SPECIAL SERVICES</b>	Unit charge in €	Minimum or Basic in €
<b>6.1</b>	<b>Transport of VAL shipments</b> (on request only and after approval of dnata security manager)	On request	On request
<b>6.2</b>	<b>Disposal/destruction of refused shipments</b>  Destruction charges general cargo per shipment (excluding discharge; including customs) Storage charges will remain applicable until the destruction/disposal been completed. <ul style="list-style-type: none"> <li>▼ Discharge:               <ul style="list-style-type: none"> <li>▼ General cargo and packing material per Kg / per shipment</li> <li>▼ Via destruction company (actual costs plus 15%) and actual costs for man-power to assist.</li> </ul> </li> </ul>	209,39   0,283	Minimum 82,83
<b>6.3</b>	<b>Provide copies of documents already delivered</b> <ul style="list-style-type: none"> <li>▼ Per copy</li> </ul>	4,08	Basic 16,18



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<b>6.5</b>	<b>Providing digital pictures upon request</b> ▼ Per 5 pictures, per AWB	8,14	Basic 24,43
<b>6.6</b>	<b>*Crane</b> (Use of crane must be arranged directly with dnata) ▼ Please request with AMS_specialcargo@dnata.nl *(Note: crane need to be coordinated by dnata B.V due to company policy and regulations	On request	15% Admin fee
<b>6.7</b>	<b>*Escort for airside visit/tour/supervision</b> Charged per hour or part thereof  *Additional charges of 35% applicable during weekend (Friday 20.00hr till Sunday 20.00hr) / Night (24.00hr – 07.00hr) / Public holidays		Minimum 395,79
<b>6.8</b>	All other services when available on request only	On request	
<b>6.9</b>	Cargo Delivery Service (CDS) Air Cargo delivered to consignee warehouse Please request under email: AMS_specialcargo@dnata.nl	On request	
<b>6.10</b>	Re-packaging in case of damage or poor packaging (by specialized company, actual costs + 15% Admin fee).		Basic 150,53

## **General Terms and Conditions:**

All cargo terminal activities are performed under the terms and conditions which can be found on the [dnata B.V. Amsterdam website](https://www.dnata.com/en/media/General%20Terms%20and%20Conditions%20dnata%20B_V_0kt15_tcm27-64066.pdf).

[https://www.dnata.com/en/media/General%20Terms%20and%20Conditions%20dnata%20B\\_V\\_0kt15\\_tcm27-64066.pdf](https://www.dnata.com/en/media/General%20Terms%20and%20Conditions%20dnata%20B_V_0kt15_tcm27-64066.pdf)

▼ dnata B.V reserves the right to amend Terminal Handling Charges during the given calendar year if circumstances so merit.