



The Life-Saving Rules are basic safety rules for high-risk activities that, if not followed, put you, your colleagues and our customers at risk of injury or death. They are simple actions you can take to protect yourselves and others.



Never work under the influence of drugs, medication or alcohol.

Where fitted, always use a seatbelt as designed. This includes:

- Passengers and drivers
- dnata employees, outsource staff and contractors
- To and from work
- At all times on duty



Only move equipment when you are sure the path is clear; if in doubt, use a guide person.

When towing dollies and other GSE, use the tractor horn twice prior to moving off.
Never move equipment unless the path is clear of people, equipment and obstacles. If in doubt, use a guide person.

Always keep yourself outside the line of fire between equipment or machinery.



- Do not stand or move between connected dollies / carts / trollies.
- Do not stand under or between ULD loader and dollies.
- Thumbs up for the raising / lowering of the ULD Loader rear platform shall be given to the ULD Loader Operator by a Ramp Agent, ULD loader operator to acknowledge.
- Do not enter or place any part of the body inside the 'scissor' area beneath the ULD Loader.
- Do not place body parts in moving machinery and devices.
- Before using equipment, always fully raise handrails where fitted.



Failure to comply

If after investigation you are found to have broken a life-saving rule, you may face disciplinary consequences up to and including termination of employment.

Any employee found to be in violation of LSR rules will be notified of the observation and where a breach of LSR is identified, the employee may be subject to disciplinary action up to and including termination of employment.

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