

station	AMS	Amsterdam Schiphol Airport	
Pelikaanweg 1 1118 DT Schiphol Airport	Cargo Terminal Charges Published Tariffs Valid as from January 2021 – All charges are in euro		

General conditions;

- ▶ Minimum charges are always per time units of 24 hours.
- ▶ Minimum charges are always per AWB.
- ▶ Unless other specified then stated hereabove
- ▶ Basic charge will always be charged per handling activity.
(the unit charge will be charged in addition of the basic charge)

Remarks to specific items within the Terminal Handling Charges:

- ▶ **1.1 ULD Tariffs;**
Only applicable in case shipments are described as such on the (M)AWB and cargo manifest and delivered unaltered on vehicles with a conveyor deck.
ULD rate only applicable when ULD's move directly through the warehouse without change it its contents.
Dismantling of ULD's in the warehouse or in front of the warehouse by third parties is not permitted. In case ULD's are offloaded (on instruction of the consignee) by dnata cargo employees, the weight charge will be applicable instead of the ULD tariff. When unloading, charges will be based on the man-hour tariff and (if applicable) the use of the forklift.
- ▶ **2.1 NRFC;**
If one or more conditions below are not full-filled the not ready for carriage (NRFC) fee will be applicable:
 - a. Before offering the consignment, the ground handler has received a correct and complete electronic Air Waybill (e-AWB), in accordance with the IATA TACT rules and the technical specifications IATA cargo IMP (FWB).
 - b. The consignment is offered together with the Air Waybill (except E-freight) and is compliant with all customs formalities.
 - c. The consignment is offered palletized in one lot on the floor of the shed or at the rear of the truck Exception: The consignment is a ULD and mentioned as such on the Air Waybill.
 - d. The consignment has to be delivered in such a way that can be verified that the pieces, the weight and all labels are in accordance with the Air Waybill. The consignment must also be controllable on damage and in accordance with the IATA Dangerous Goods Regulations.
 - e. The security status of the consignment is SPX or SCO in accordance with the current EU regulations.
 - f. Deviations of weight or/and volume between actual and Airwaybill information.
- ▶ **6.4 ULD control;**
All ULD deliveries to dnata Amsterdam ULD-control must be delivered according to the following standards:
 - a. Must contain correct documentation (ULD-list).
 - b. ULDs are loaded in truck on wooden skids or two wooden beams. IATA regulations state that ULDs should never be stored directly on the floor to assure safe and damage free handling.
In case loaded into rollerbed, 2 ULD stacks may be stacked but must be separated by wooden skids or beams. (Maximum ULD count in 1 stack is 20 units)
 - c. ULDs must be strapped over the length of the stack with two straps to prevent the stack from shifting and damage free unloading.
 - d. All delivered ULDs must be completely clean, no plastic or other waste present in/on the ULD.
If dnata Amsterdam ULD-control decides to unload a truck with ULDs on board which are not clean according to above, dnata Amsterdam will charge the agent or airline involved per unclean ULD.
 - e. All delivered ULDs must be sorted by airline, mixed airline ULDs in one stack must be separated by wooden skids. If dnata Amsterdam ULD-control decides to unload a truck with stacks of ULDs on board, which are not sorted by airline, dnata Amsterdam will charge the agent or airline involved per individual ULD for the total stack.

In case of incorrect delivery, dnata Amsterdam ULD-control will reject the truck, the truck will not be unloaded and the driver will be instructed accordingly. The driver must leave the dnata Amsterdam premises and is welcome to return as soon as the shipment is delivered according to the stated procedures

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1.	IMPORT	Unit charge in €	Minimum or Basic in €
1.1	<p>Customs delivery order</p> <ul style="list-style-type: none"> ▼ Warehouse facility charges general cargo per kg shipment up to and including 1.500 kg Shipments more than 1.500 kg ▼ ULD tariffs (see conditions page 1) <ul style="list-style-type: none"> ▼ LD3 type ULD's per ULD ▼ 10Ft ULD's per ULD ▼ 20Ft ULD's per ULD ▼ Breakdown BUP/Intact (On Request) charged per Kg ▼ Human safety precaution fee (charged on all import kg) 	<p>0,102 0,100</p> <p>55,84 101,82 205,05</p> <p>0,080</p> <p>0,005</p>	<p>Minimum 26,18</p> <p>Basic 100,00</p> <p>Basic 15,00</p>
1.2	<p>Veterinary control</p> <ul style="list-style-type: none"> ▼ Facility charges EU-inspection (Free storage period of 18 hours, afterwards the cool / freeze storage charges will become applicable) ▼ (Non-)human consumption products per shipments From 0001 KG till 4.999 KG per KG Exceeding 5.000 KG per KG ▼ PD-Inspection Shipments from airside per KG Shipments from landside per KG <p>Including:</p> <ul style="list-style-type: none"> ▼ EU inspection reservation ▼ Coordination (arrival time etc.) ▼ Warehouse facilities (handling charges) <p>Excluding: Costs from V.W.A. (inspection) to be recharged as actual costs plus an accounting surcharge of 5%)</p>	<p>0,215 <u>On request</u></p> <p>0,115 0,068</p>	<p>Minimum 232,12</p> <p>71,03 58,17</p>
1.3	<p>Additional charge for XPS shipments (for shipments up to max 5.000kgs)</p> <ul style="list-style-type: none"> ▼ Urgent shipments (additional charge) per shipment <ul style="list-style-type: none"> ▼ From 0.001 KG till 2.000 KG per KG / per shipment ▼ Exceeding 2.000 KG per KG / per shipment ▼ Per ULD ▼ Time guarantee: actual time of arrival of the flight plus 2 hours for passenger and plus 4 hours for cargo (freighter) flights. A shipment is handled as urgent in case a form of application is presented at least 6 hours before arrival of the flight. The additional charge is not applicable in case the time guarantee cannot be realised. 	<p>0,072 0,063 58,27</p>	<p>Minimum 61,97</p>
1.4	<p>Administration fees</p> <ul style="list-style-type: none"> ▼ Bank release ▼ Cash Payments (administration fee for cash customers) 	<p>47,14 27,41</p>	

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	<ul style="list-style-type: none"> ▼ POD request, per POD ▼ Request for Temperature/Damage report 	10,96 10,45	
1.5	<p>Import Handling Horses (Schiphol Animal Centre)</p> <ul style="list-style-type: none"> ▼ Warehouse charge (per horse incl. 12 hrs. stay from time of arrival) ▼ Extended stay after 12 hrs. (per horse, per 24hrs.or part thereof) ▼ Quarantine (per horse, per 24hrs. or part thereof)¹ ▼ Documents handling for Incoming shipments of "Horses" per Airwaybill <p>Import Handling Other animals (Schiphol Animal Centre)</p> <ul style="list-style-type: none"> ▼ Warehouse charges animal (per shipment/animal, incl. 12 hrs. stay from time of arrival.) ▼ EU Inspection (per health certificate) ▼ Import pets not addressed to an agent, with final destination AMS (in addition to the EU inspection fee, per pet)² ▼ "OK to forward" handling (per health certificate) ▼ Extended stay pets after 12 hrs. (e.g. dogs, cats per kennel, per 24hrs. or part thereof) ▼ Extended stay small animals after 12 hrs. (e.g. birds, pigeons, ducks, chicks, per crate, per 24hrs or part thereof). ▼ Extended stay large animals after 12 hrs. (e.g. monkeys, big cats, ostriches, per animal, per 24 hrs. or part thereof) ▼ Extended stay other animals after 12 hrs. (per animal, per 24 hrs. or part thereof) <p>Quarantine costs Import/Export (excl. Veterinary surgeon costs)</p> <ul style="list-style-type: none"> ▼ Small animals (per shipment, per 24 hrs. or part thereof) ▼ Other animals (per animal, per 24 hrs. or part thereof) ▼ ^{1.} Quarantine; in case of use of a quarantine unit for shipments which are not pre announced, all extra costs and missed revenue will be charges to the Handling Company of the carrier involved. ▼ ^{2.} Note for import pets that the amount has to be mentioned on the AWB as "prepaid other charges due carrier via other charge code LAC. Costs for EU inspection(s) and/or regulations will be charged to the agent. 	100,15 123,71 530,17 60,80 17,71 / kg 195,00 64,80 147,99 135,48 88,36 176,73 176,73 265,09 500,72	Minimum 84,36
1.6	<p>Reweigh of shipments</p> <ul style="list-style-type: none"> ▼ Reweighing per KG per shipment (actual weight) 	0,066	Minimum 15,62
1.7	<p>Transfer between dnata Cargo warehouse and other premises (airside only)</p> <ul style="list-style-type: none"> ▼ Transport and unloading per KG ▼ Transport per 10Ft ULD <p>(Maximum of 5 dollies per transport)</p>	0,076 125,46	Minimum 123,82 Maximum 292,74

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2.	Export	Unit charge in €	Minimum or Basic in €
2.1	<p>Reception of shipments NRFC delivery</p> <ul style="list-style-type: none"> ▼ Shipments charged per KG (see conditions on page 1) <p>Corrections for shipments which been delivered according "not ready for carriage" charges as follows and in addition to the reception of shipments NRFC delivery:</p> <ul style="list-style-type: none"> ▼ Absence 'customs compliance statement' ▼ Confirm ECS (red), incorrect declaration 'customs compliance statement' ▼ Submitting Arrival at Exit (un-cleared MRN documents) for the first MRN document: For the next MRN documents for the same MAWB: ▼ Customs Control Fee / Facilitate physical control ▼ Delivery without / incomplete FWB, per FWB ▼ Delivery without / incomplete HAWB for countries for which HAWB's are mandatory 	<p>0,079</p> <p>17,67</p> <p>53,03</p> <p>53,03</p> <p>25,00</p> <p>94,25</p> <p>22,39</p> <p>8,22</p>	<p>Minimum 53,01 Maximum 339,81</p>
2.2	<p>Customs charges</p> <ul style="list-style-type: none"> ▼ Export Acceptance Fee, per AWB 	8,38	
2.3	<p>Customs formalities (On request only)</p> <ul style="list-style-type: none"> ▼ Customs documentation fee (NCTS or T-documents) per document (including presentation to customs, sealing of trucks and use of dnata customs deposit) ▼ CMR for truck operator (per document) 	85,65	
2.4	<p>Labelling of shipments, per label, make cargo RFC</p> <ul style="list-style-type: none"> ▼ Labels supplied by Customs agent, per label 	0,275	Minimum 38,37
2.5	<p>Dangerous goods check / recheck + storage and handling (as per TACT-rules)</p> <p>DGR have to be accompanied by a shipper's declaration in accordance with IATA dangerous goods regulations</p> <ul style="list-style-type: none"> ▼ Acceptance check on request of forwarder/agent (only when received a written request in advance) ▼ Denied dangerous goods shipment, due to non-compliances (per AWB/occasion) ▼ Hidden/Undeclared dangerous goods (per AWB/occasion) ▼ Short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments 	93,18	

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	<ul style="list-style-type: none"> ▼ Irregularities with short checklist dangerous goods for Dry Ice, Magnetized Material and Lithium Batteries (not restricted) and acceptance checklist for Pharmaceuticals/Temperature control shipments 	65,77	
2.6	<p>AVI check or recheck, per AWB (on request of agent)</p> <p>Export Handling Horses (Schiphol Animal Centre)</p> <ul style="list-style-type: none"> ▼ Warehouse charge (per horse incl. 12 hrs. stay from time of arrival) ▼ Extended stay after 12 hrs. (per horse, per 24hrs.or part thereof) <p>Export Handling Other animals (Schiphol Animal Centre)</p> <ul style="list-style-type: none"> ▼ Warehouse charges animal (per shipment / animal, incl. 12 hrs. stay from time of arrival. ▼ EU Inspection (per health certificate) ▼ Export pets not addressed to an agent, with final destination AMS (in addition to the EU inspection fee, per pet)² ▼ "OK to forward" handling (per health certificate) <p>Quarantine costs (excl. Veterinary surgeon costs)</p> <ul style="list-style-type: none"> ▼ ¹ Quarantine; in case of use of a quarantine unit for shipments which are not pre announced, all extra costs and missed revenue will be charges to the Handling Company of the carrier involved. ▼ ² Note for import pets that the amount has to be mentioned on the AWB as "prepaid other charges due carrier via other charge code LAC. Costs for EU inspection(s) and/or regulations will be charged to the agent. 	88,36	
		100,15 123,71	
		0,178 / kg	Minimum 53,03
		162,00	
		64,80 147,99	
2.7	<p>ADR documentation, per truck (per individual flight number)</p> <p>IMO documentation, per truck From Monday 06:00 to Friday 18:00 From Friday 18:00 to Monday 06:00</p>	45,82	
		94,55 126,07	
2.8	<p>Additional fee for last minute delivery, after final acceptance time</p> <p>Per shipment (delivery within flight closing time, and confirmed by the carrier)</p>	0,088	Basic 137,03
2.9	<p>Shipments to be recollected (by agents) after acceptance time of the freight per KG</p>	0,079	Minimum 82,48
2.10	<p>Human remains</p> <ul style="list-style-type: none"> ▼ Handling (excluding transport) ▼ Transport 	191,84 164,43	
2.11	<p>Reweigh of shipments</p> <ul style="list-style-type: none"> ▼ Reweighing per KG per shipment (actual weight) 	0,066	Minimum 15,62

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3.	STORAGE FACILITIES For export and import shipments	Unit charge in €	Minimum or Basic in €
3.1	<p>General cargo (Import)</p> <ul style="list-style-type: none"> ▼ Import storage charges (after the 18 hours) per 24hrs or part thereof ▼ ULD storage (other than LD3) per ULD (after the 18 hours) per 24hrs or part thereof ▼ ULD (LD3) storage per ULD (after the 18 hours) per 24hrs or part thereof <p>(The first 18 hours after freight check-in is free of charge for General cargo only)</p> <p>General cargo (Export)</p> <ul style="list-style-type: none"> ▼ Export storage charges (after the 48 hours) per 24hrs or part thereof ▼ ULD storage (other than LD3) per ULD (after the 48 hours) per 24hrs or part thereof ▼ ULD (LD3) storage per ULD (after the 48 hours) per 24hrs or part thereof <p>(The first 48 hours after freight check-in is free of charge for General cargo only)</p> <p>(*) Minimum charged per 24hrs or part thereof</p>	<p>0,080</p> <p>32,89</p> <p>21,93</p>	<p>Minimum(*) 46,54</p> <p>Minimum(*) 46,54</p>
3.2	<p>Storage per KG / per 24 hours or part of it</p> <ul style="list-style-type: none"> ▼ Cool / freeze shipments ▼ Dangerous Goods (expected changes regarding ELI/ELM storage may occur into DG storage charges also for these commodities) ▼ Transport containers containing DG ▼ Pharmaceuticals <p>(No free storage period; shipments excluding from handling of commodities under E.U. inspection at the dnata perishable centre)</p> <p>(*) Minimum charged per 24hrs or part thereof</p>	<p>0,088</p> <p>0,101</p> <p>0,088</p>	<p>Minimum(*) 51,09</p> <p>51,09</p> <p>125,00 51,09</p>
3.3	<p>Secured storage (on request only)</p> <ul style="list-style-type: none"> ▼ Loose, per 24hrs or part thereof ▼ ULD (other than LD3) per ULD and 24hrs or part thereof ▼ ULD (LD3) per ULD and 24hrs or part thereof <p>(*) Minimum charged per 24hrs or part thereof</p>	<p>0,278 / Kg</p> <p>100,85</p> <p>60,29</p>	<p>Minimum(*) 65,77 / AWB</p>
3.4	<p>Cool container and/or Envirotainer</p> <ul style="list-style-type: none"> ▼ Storage of Envirotainers or other TCC under power with active cold chain services (per unit and per 24 hrs or part thereof) ▼ Dry-Ice for normal cool containers with a minimum of 5 Kg <p>(*) Minimum charged per 24hrs or part thereof</p>	<p>71,25</p> <p>158,95</p>	

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4.	SCREENING AND SECURITY CHARGES	Unit charge in €	Minimum or Basic in €
4.1	Screening of cargo <ul style="list-style-type: none"> ▼ All screening methods per Airwaybill ▼ REST method charged per truck Without pre-alert, NRFC charges (see 2.1) will be applied ▼ Screening of an Aircraft engine 	0,095 / Kg 196,92 375,00	<u>Basic</u> 36,65 MAX 250,-
4.2	VUN handling (pre-alert) per Airwaybill with a maximum of 3ULD's per Airwaybill (must be confirmed by dnata Security department)	110,45	
4.3	▼ Security guard / escort per hour, per person Charged per hour or part thereof	75,00	
4.4	▼ Review CCTV footages upon request, charged per half hour or part thereof	45,00	
4.5	▼ Irregular parking behavior will be fined per incident/occasion for	35,00	

5.	USE OF MANPOWER, MATERIAL AND EQUIPMENT	Unit charge in €	Minimum or Basic in €
5.1	Truck loading/offloading at dnata premises (on request only and excluding the N.R.F.C. procedure)	0,061	Minimum 44,18
5.2	Rent of equipment at cargo area (on workorder) <ul style="list-style-type: none"> ▼ Rent of pallet dollies, 10Ft dolly per hour or part thereof ▼ Rent of pallet dollies, 20Ft dolly per hour or part thereof Forklift truck, per 30 minutes or part thereof (excluding oversized cargo) <ul style="list-style-type: none"> ▼ Up to 3 Ton weight ▼ From 3 Ton up to 10 Ton weight ▼ From 10 Ton up to 16 Ton weight (Driver included) ▼ Hydraulic pump vehicle Per 30 minutes or part thereof ▼ Aircraft engine dolly, 96" width (per handling and included 12 hours) <ul style="list-style-type: none"> ▼ For one time additional 12 hours ▼ Perishable dolly (per handling and included 3 hours) <ul style="list-style-type: none"> ▼ Per additional hour ▼ Pharma dolly (per handling and included 3 hours) <ul style="list-style-type: none"> ▼ Per additional hour 	48,07 97,20 per 30 min. 157,79 200,04 281,18 21,21 301,46 301,46 164,43 32,89 164,43 32,89	Minimum 48,07 97,20 Minimum 157,79 200,04 281,18 Minimum 21,21 Minimum 21,21

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5.3	Use of manpower (on request and work order) ▼ Per 30 minutes or part thereof (warehouse staff)	49,50	Minimum 49,50
5.4	Wrapping material ▼ a. Wrapping pallets (shrink foil) ▼ Main deck ULD, per ULD ▼ Lower deck ULD, per ULD ▼ Lower deck container, per container ▼ b. Plastic weatherization foil ▼ Plastic per ULD ▼ Per extra layer	67,16 54,98 43,60 19,44 16,19	

6.	SPECIAL SERVICES	Unit charge in €	Minimum or Basic in €
6.1	Transport of VAL shipments (on request only and after approval of dnata security manager)	On request	On request
6.2	Disposal/destruction of refused shipments Destruction charges general cargo per shipment (excluding discharge; including customs) ▼ Discharge: ▼ General cargo and packing material per Kg / per shipment ▼ Via destruction company (actual costs plus 10%) and actual costs for man-power to assist.	141,22 0,190	Minimum 55,73
6.3	Provide copies of documents already delivered ▼ Per copy	2,74	Basic 10,96
6.4	ULD Control / acceptance of empty equipment (See conditions page 1) ▼ Delivery of ULD's with waste plastic, wood, etc (Charge per ULD with waste) ▼ Delivery of mixed airline ULD's (Charge per ULD in the total stack('s))	5,65 2,80	
6.5	Proving digital pictures upon request ▼ Per 5 pictures, per AWB	5,48	Basic 16,44
6.6	Crane (Use of crane must be arranged directly with dnata) ▼ Please request with AMS_specialcargo@dnata.nl	On request	
6.7	Escort for airside visit/tour/supervision Charged per hour or part thereof	50,00	Minimum 150,00

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General Terms and Conditions

Can be find on our website; <https://www.dnata.com/en/global-network/netherlands> under General Conditions