

## Export Charges

### 1. Process and handling only

▼ Loose	
▼ Per kilo	10.00p
▼ Minimum	£22.25
▼ Unitised	
▼ Type 1 – 6	£57.00
▼ Type 7 – 9	£48.50
▼ Rebuild or re-contour shipper-built ULDs	£106.25

## Optional Export Charges

### 2. Security charges (All cargo/mail including transhipments)

▼ X-ray security screening (per kilo)	13.25p
▼ Minimum	£16.00
▼ All other methods of security screening (per kilo)	14.25p
▼ Minimum	£79.00
▼ <b>Note:</b> Shipments which are subject to x-ray screening and an additional method of security screening will attract charges for both security screening services.	

### 3. Amendment of an air waybill at the request of an agent, shipper or carrier

▼ After receipt at airport of departure	£38.50
▼ Following an irregularity found by the carrier or his agent, resulting in an incorrectly rated air waybill, volume or tariff	£72.50

### 4. Standard charge for checking dangerous goods and pharmaceuticals on each presentation for export

▼ Per air waybill (or HAWB) with up to 3 UN number entries and 10 pieces	£42.00
▼ For each individual UN number entry /additional piece	£2.25
▼ Dry ice and/or Biological substance - Category B, Substance A	£25.00
▼ Dangerous goods in excepted quantity	£25.00
▼ Radioactive material in excepted quantity	£25.00
▼ Lithium batteries excepted (ELI/ELM)	£25.00
▼ Undeclared dangerous goods administration fee	£102.00
▼ Pharma Time and Temperature sensitive health care	£25.00
▼ Pharma Handling per kilo COL -2 to 8°C / CRT 15 to 20° / ACT = Active container	3.50p

### 5. Live animal check

▼ Per consignment	£36.00
-------------------	--------

### 6. Live tropical fish check

▼ Per consignment	£21.50
-------------------	--------

### 7. NES entries

▼ Per entry	£23.00
-------------	--------

### 8. Storage

▼ All cargo per 100 kilos or part thereof commencing 24hrs after acceptance, per day or part thereof	£12.00
▼ Minimum	£12.00

### 9. Air waybill fee

▼ May be applied in accordance with IATA resolution 512c	£15.50
--	--------

### 10. Data capture entries

▼ Full entry (per entry or HAWB)	£8.25
▼ Electronic entry (per entry or HAWB)	£3.75

### 11. Processing, labelling

▼ Per package	£3.25
---------------	-------

### 12. Handling and security coverage

▼ Vault handling, VUN handling and security coverage for VAL cargo and section 1, 2 and 5 (as defined by the TACT rules)	£207.00
▼ Use of vault (LHR only) requested by the agent, shipper or carrier (per kilo)	11.25p
▼ Minimum	£27.25
▼ UK - VAL storage - Free period of 12 hours from delivery thereafter per day	£30.50
▼ Vulnerable cargo handling - per shipment	£35.50
▼ Note - Vault opening hours on request, charge for out of hours	POA

### 13. Providing proof of delivery in writing at the request of the agent, shipper or carrier

	£32.50
--	--------

### 14. Duplicate/retrospective issue of movement certificate

	£31.50
--	--------

### 15. Issue of TREM card

	£28.75
--	--------

### 16. Sight fee and witness attendance

Per person, per hour or part thereof	£35.50
--------------------------------------	--------

### 17. Issuance of T1 documentation

	£50.50
--	--------

#### CHARGES ARE SUBJECT TO ALTERATION WITHOUT NOTICE

All charges published herein may be increased consistent with any extra time, work or expense involved and will be assessed upon the chargeable weight on the air waybill (master or house) or in instances where consignments are split for customs entry purposes per entered part of each consignment. All charges are stated in Great British Pounds.

Cash payments are subject to a 5% surcharge

## Import Charges

### 1. Process and handling only

▼ All cargo (including perishables and through HAWBs received as part of a consolidation) (Loose per kilo)	17.00p
▼ Unitised per net kilo	12.00p
▼ Minimum	£36.00

## Optional Import Charges

### 2. Storage charges

▼ All cargo per 100 kilos or part thereof, per day for General / Vulnerable Cargo & Cold room	£12.50
▼ Minimum	£12.50
▼ <b>Note:</b> Storage charges commence at 23.59 on the day following Status 1 being set. Storage charge free period 48 hours from 23.59 on the date upon which status 1 is set (for regional UK stations with the exception of LHR/LGW). When an import consignment is cleared and delivered in split lots upon request or received as manifested part shipments, storage charges are applied to each part consignment with any appropriate minimum applied. Status 1 shall be calculated on the original MAWB Status 1 date and not an amended date as a result of HAWBs being created after the original MAWB record. No amendment shall be made to storage charges where there are delays in collection and clearance caused by parties outside the control of dnata. For shipments that require BI to the agents ERTS facility the Status 1 date will always be the date used to calculate storage	

### 3. Processing of bank delivery orders

	£25.50
--	--------

### 4a. Border inspection post (BIP) charges

▼ Consignments which are removed to the approved border inspection post will be charged to the importer or the importer's agent	
▼ Transport charges per consignment	Cost + 10%
▼ BIP facility applicable tariff charge	Cost + 10%
▼ DEFRA inspection charges will be invoiced direct by DEFRA	DEFRA + 10%

### 4b. Live animals to the animal reception centre (ARC) – LHR only

▼ Consignments of live animals, which are removed to the ARC, will be charged to the importer or the importer's agent	
▼ Transport charges per consignment	Cost + 10%
▼ ARC and DEFRA inspection charges	Cost + 10%

### 5. Customs input entries (CIE)

▼ Effected on behalf of an importer or agent. Communication charge per entry (IMP)	£42.50
--	--------

### 6. Handling and security coverage

▼ <b>Vault handling, VUN Handling and security coverage for VAL cargo and sections 1, 2 and 5 (as defined by the TACT rules). Pharmaceutical Handling</b>	
▼ Requested by the agent, shipper or carrier as requiring special security measures (per consignment)	£207.00
▼ Use of vault (LHR only) requested by the agent shipper or carrier (per kilo)	11.25p

## Optional Import Charges (Continued)

### 6. Handling and security coverage (Continued)

Minimum	<b>£27.25</b>
UK - VAL storage free period of 12 hours from arrival, thereafter per day	<b>£30.50</b>
Vulnerable cargo handling per shipment	<b>£35.50</b>
Vault opening hours on request, charge for out of hours	<b>POA</b>
Pharma Time and Temperature sensitive health care	<b>£25.00</b>
Pharma Handling per kilo COL -2 to 8°C / CRT 15 to 20° / ACT = Active container	<b>3.50p</b>

### 7. Charges collect fee

**5% of freight and all other charges**

Minimum	<b>£13.00</b>
---------	---------------

### 8. Sight fee and witness attendance

Per person, per hour or part thereof	<b>£35.50</b>
--------------------------------------	---------------

### 9. Providing proof of delivery in writing at the request of the agent, shipper or carrier

**£32.50**

### 10. Data capture entries (including ICS entries)

Full entry (per entry or HAWB)	<b>£8.25</b>
Electronic entry (per entry or HAWB)	<b>£3.75</b>

**All of the charges published are for UK customs clearance and ground handling services for dnata and handled carriers.**

**CHARGES ARE MINIMUM AND SUBJECT TO ALTERATION WITHOUT NOTICE.**

All imports can be subject to HM Customs Duty, Excise and VAT (the charges being dependent upon the type and value of the goods).

Should there be any queries; reference should be made to the HM Customs Manual, volumes 1, 2, 3.

Import charges are levied for processing handling and warehousing of cargo up to the point of HM Customs clearance and delivery, and are mandatory.

Export charges are levied for the processing, handling and warehousing of cargo, and are mandatory.

Cash payments are subject to a 5% surcharge

## dnata Network Directory

**Alex Doisneau**  
Chief Operating Officer  
LHR/LGW

**Stacey Shortall**  
Chief Operating Officer  
UK Regions & IRE

### London Heathrow Airport

South Point Bedford Road,  
Stanwell, Middlesex  
TW19 7LE  
T: 01784-425150  
F: 01784-255057  
spoffice@dnata.co.uk

Cargo Point, Bedford Road,  
Stanwell, Middlesex  
TW19 7LU  
T: 01784-425100  
F: 01784-425122  
exp.cp@dnata.co.uk

West Point, Units 1 and 2,  
Northumberland Close,  
Stanwell, Middlesex  
TW19 7LN  
T: 01784-424700  
F: 01784-425111  
officewp.imports@dnata.co.uk

Building 521a  
Stirling Road,  
London Heathrow Airport,  
TW6 3JJ  
T: 020-8283-3837  
F: 07870-191-2971  
b521.dutymanager@dnata.co.uk

Unit One, dnata City,  
Northumberland Close,  
Stanwell, Middlesex  
TW19 7LN  
T: 01784-422700  
F: 01784-246214  
u1.dutymanager@dnata.co.uk

Unit Two, dnata City,  
Northumberland Close,  
Stanwell, Middlesex  
TW19 7LN  
T: 01784-425000  
F: 01784-245080  
u2.dutymanager@dnata.co.uk

Unit Three, dnata City,  
Northumberland Close,  
Stanwell, Middlesex  
TW19 7LN  
T: 01784-422888  
F: 01784-246783  
u3.dutymanager@dnata.co.uk

### London Gatwick Airport

Unit 5 Gatwick Cargo Centre,  
Cargo Road, West Sussex  
RH6 0SQ  
T: 0845-1770596  
F: 0845-1770598  
lgwcargo@dnata.co.uk

### Birmingham Airport

The Argosy Building,  
Birmingham  
B26 3QN  
T: 0121-767-9900  
F: 0121-782-6937  
bhx.cargo@dnata.co.uk

**East Midlands Airport**  
Building 96, East Midlands  
Airport, Castle Donington Derby  
DE74 2SA  
T: 0845-8723438  
ema.cargo@dnata.co.uk

**Manchester Airport**  
Unit 1 and 1A, Building 300,  
World Freight Terminal,  
Manchester  
M90 5UY  
T: 0161-435-2300  
F: 0161-435-2311  
man.cargo@dnata.co.uk

Unit 3, Building 307,  
World Freight Terminal,  
Manchester  
M90 5QL  
T: 0161-490-2550  
man.cargo@dnata.co.uk

### Regional Trucking Office

Unit 1 and 1A, Building 300,  
World Freight Terminal,  
Manchester  
M90 5UY  
T: 0845-177-0558  
regionaltrucking@dnata.co.uk

### Newcastle Airport

Unit 3, Transit Building,  
Freight Village,  
Newcastle Upon Tyne  
NE13 8BH  
T: 0191-214-2700  
F: 0191-214-2714  
ncl.cargo@dnata.co.uk

### Glasgow Airport

Cargo Terminal, Building 7/8,  
Nevis Way, Abbotsinch. Paisley  
PA3 2SS  
T: 0141-847-4570  
F: 0141-847-4571  
gla.cargo@dnata.co.uk

## Business Development Team

**Mohammed Akhlaq**  
Chief Commercial Officer  
E: mohammed.akhlaq@dnata.co.uk

**Ziaad Hussain**  
Director – Business Development  
E: ziaad.hussain@dnata.co.uk

**Fenella Sloane**  
Director Strategic Account Management  
and Marketing  
E: fenella.sloane@dnata.co.uk

Head Office: Dakota House, Poyle Road Colnbrook, Berkshire, SL3 0QX  
Registered Office: Unit Three, dnata City, Northumberland Close, Stanwell, Middlesex  
TW19 7LN. Registered in England: No. 3091040. All business undertaken in accordance  
with BIFA 1989 Trading Conditions, copies available upon request

# dnata

## Terminal handling charges tariff

United Kingdom

Effective: 01 April 2018

We deliver on our customers' promises

dnata.com